

(Approx. 740 words)

What To Do If Your iPad/iPhone Is Taken

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Last month I wrote about how to secure your device. This month is about what to do if a bad guy got your device. There are several things that can be done:

If you enabled Find My iPhone on your missing device

To enable find my iPad/iPhone

1. Enable iCloud by going to Settings>iCloud, and entering your Apple ID and Apple passcode(password)
2. Turn on Find My iPad

These steps are can be followed if Find My iPhone/iPad was enabled on your device *before* it was lost or stolen.

1. Attempt to locate your device using Find My iPhone at icloud.com/find, or using the free [Find My iPhone app](#).
2. [Put the device in Lost Mode](#) to set a 4-digit passcode and display a custom message with your phone number on your device. While the device is in Lost Mode, you can also [keep track of changes to your device's location](#). Lost Mode requires that your missing device be using iOS 6 or later. If your device is using iOS 5, you can still lock your device remotely and display a message on the screen.

Use lost mode or lock a device:

- Sign in to icloud.com/#find with your Apple ID (the one you use with iCloud) If you're already using an iCloud web app, click the app's name to switch apps.
- Click All Devices, then select the device you want to track or lock.
- Click Lost Mode (iOS 6 or later), or Lock (iOS 5 or OS X v10.7.5 or later).
- Follow the onscreen instructions, keeping the following in mind:
 - If your iOS device already has a passcode, that passcode is used to lock the device.
If you're asked to enter a passcode, that passcode will be required to unlock the device.
 - If you're asked to enter a phone number, enter a number where you can be reached. The number appears on the device's locked screen.
 - If you're asked to enter a message, you may want to indicate that the device is lost or how to contact you. The message appears on the device's locked screen.
 - If your device is [online](#), it locks and tracking begins (if applicable). If Location Services is turned off on the device, it's temporarily turned on

to track its location. A confirmation email is sent to your Apple ID email address.

If it's offline, the lock and tracking (if applicable) take effect the next time it's online.

- If you used Lost Mode, you see the device's current location, as well as any changes in its location on the map.

To change the message or phone number shown on the lost device, or to turn off Lost Mode, click Lost Mode, then make your changes.

- Note: If you forget the passcode, then lock it and later find it, you may need to take it to an authorized repair center to unlock

3. If you want to delete all of your personal information from your missing device, you can [erase it remotely](#). Please note that when you erase a device, you will no longer be able to locate it.
4. Report your lost or stolen device to local law enforcement and your wireless carrier. Apple doesn't track or flag lost or stolen products, but you can use My Support Profile (supportprofile.apple.com) to find a list of serial numbers for products that you've purchased or registered with your Apple ID.

Note: If your missing device is offline, you can still put it in Lost Mode, lock it, or erase it. Your commands will take effect when the device comes back online.

If you did not enable Find My iPhone on your missing device

If you did not enable Find My iPhone before it was lost or stolen, you can't use it to locate or protect your device, but you can still follow these steps:

1. [Change your iCloud password](#) to ensure that no one else can use your device to delete or make changes to your iCloud data.
2. Report your lost or stolen device to local law enforcement and your wireless carrier. Apple doesn't track or flag lost or stolen products, but you can use My Support Profile (supportprofile.apple.com) to find a list of serial numbers for products that you've purchased or registered with your Apple ID.